

# Tsutenkaku “Dive & Walk” Terms of Use

Revised: April 2025

Tsutenkaku Kanko Co.,Ltd.

**Please read the following terms of use carefully and only experience this activity if you agree to them.**

I. I agree to use Tsutenkaku Kanko K.K.’s Dive & Walk (hereinafter referred to as “the Activity”) at my own discretion and in compliance with all of the following terms and conditions as well as the instructions of the staff. I also confirm and agree to ensure that my attendants also comply with all the terms and conditions of the Activity and the instructions of the staff.

II. I understand and agree that failure to comply with all the terms and conditions of this activity and the instructions of the staff of Tsutenkaku Kanko K.K. may result in a serious accident. I also understand that I am solely responsible for any accidents that may occur as a result of my failure to comply with all of the terms and conditions of this activity and the instructions of the staff, and that I will not make any claim for damages against Tsutenkaku Kanko Co.

III. I understand that I will be held responsible for any damage to Tsutenkaku Kankaku K.K. facilities or other users of the facility caused by my or my escort’s willful misconduct or negligence.

## **[Duration]**

**This activity takes approximately 30 minutes.**

**The time required for this activity may be longer** depending on the crowds, weather conditions, and the way you experience the activity.

The time required is defined as **“the time required for you to put on the harness before experiencing the Activity and to take it off after experiencing the Activity.”**

## **[Eligibility]**

•One person aged 15 or older can experience the tour.

•**Children 9 to 14 years old must be accompanied by a person 20 years old or older.**

For safety reasons, children cannot experience the tour alone.

•Children under 8 years old and those over 66 years old are not allowed to experience the tour.

•Those who are 9 years old or older and 65 years old or younger **but meet the following “conditions of use - 1. Prohibited items” are not allowed to use the tour.**

## **[Conditions of use]**

## 1. Prohibited items

### **The following are prohibited**

- (1) Persons under the influence of alcohol
- (2) Those who are in poor health
- (3) Pregnant women
- (4) People with pre-existing medical conditions such as heart disease or high blood pressure
- (5) People with physical or mental health concerns such as bones
- (6) People with vision or limb problems
- (7) Those who are anxious about heights, confined spaces, or dark places
- (8) Those who are less than 130 cm in height and over 120 kg in weight
- (9) **Those wearing sandals, pinwheels, business shoes, or other footwear that may cause injury or damage to personal belongings.**
- (10) **Persons who cannot wear a harness, such as skirts, dresses, etc.**
- (11) Those who cannot safely wear helmets or harnesses other than those listed above.
- (12) **Those who do not comply with the precautions given by the staff.**
- (13) Those who are deemed by our staff to be at risk of not being able to use the tour safely.

## 2. precautions for use of the activities

- (1) **Photographs and videos during activities can only be taken using the camera system installed in the activity area.** The camera system service is included in the fee.
- (2) Please follow the instructions of the staff in the activity area. If you do not follow the instructions of the staff, or if the staff deems the activity to be dangerous or disturbing to other visitors, we may stop your use of the activity area even during the activity experience. The staff may terminate your use of the activity even if you are still experiencing the activity.
- (3) **To prevent accidents caused by items falling during activities, no personal belongings are allowed in the area (especially smartphones, cameras, passports and other identification documents). Please keep all personal belongings in your pockets in the lockers on the 3rd floor of the Satellite.**  
**If any personal belongings are found to have been brought into the facility during an activity, it will be deemed that you have not abided by the Terms of Use, and your use of the facility may be terminated even during the activity experience.**
- (4) Due to the nature of the activities, there are many uneven areas on the floor. Please watch your step in the activity area. We will not be responsible for any injuries or accidents, such as falls, caused by your own negligence.
- (5) Please do not wear clothing that exposes too much skin around the neck, as the harnesses worn during the activities may rub against your skin and cause irritation.
- (6) **Activities may be suspended due to weather conditions at the time of use, such as strong winds, lightning, and heavy rain.**
- (7) There is no smoking area in the activity area and the tower. Please refrain from

smoking after putting on the harness.

(8) **Visitors are not allowed to use the restroom while wearing the harness. Please make sure to use the restroom before putting on the harness.**

### 3. Refund Policy

(1) No refunds will be made after registration has been completed.

(2) No refunds will be made in the event that a customer who does not follow the precautions for the use of the activity is asked to leave during the activity at the discretion of the staff.

(3) No refunds will be made for the use of money coupons that are not issued by Tsutenkaku Kanko Co.,ltd.

### **【Agreement to the Terms of Use】**

**By completing this activity experience, you are deemed to have agreed to the terms and conditions of use.**

Regards.